

## Understanding the Chémel Stylist Level and what that means for your service.

Thank you for choosing to have your services with one of our Junior Stylists, Stylist-1 or Stylist-2!

At Chémel Salon LLC, when you select to have one of our **Junior, Level 1 Stylist, or Level 2 Stylist**, and you are an integral part of their learning process! These *licensed* stylists have been carefully selected to join our training to become a certified Designer and in process of going through Chémel Salons elite advanced education program. While going through this training, Stylist strives to provide quality services at a less expensive price. The price point differences are necessary to reflect the experience of the service provider. Please note there are some other key differences while they are in the learning process:

- *The service may take longer than the scheduled time frame due to the learning curve so please slate extra time when seeing a Stylist level.*
- A Senior Salon Advisor may be a part of the process by overseeing the service, however this is at the discretion of the Student and Advisor.
- By selecting our Junior / Stylists 1-2, you become an important part of their learning process. All our Stylists and Designers go through great lengths to document our communication and consultation in order to understand the desired outcome. Our policy for a redo service is limited so you must call us within 7 business days of the original service. Redo's fall under the category of a *technical error* on the part of the service provider, versus a change of mind that veers from the documented original service consultation and will be scheduled with the original service provider. *In the event a guest requests a higher-level Designer to provide their redo service, the price difference will be applied to the service at the time of the visit.*
- Many over the counter products can have adverse results to color causing premature fading and affects the overall health of hair. All our recommended professional products are designed to support the health and life of your services provided at Chémel Salon. We do not guarantee any color or style results if you are not using the recommended professional home care.

Your Stylist and Chémel Salon thank you for supporting our education program and we hope that you enjoy your experience and we welcome all feedback!

(please print) Name of Guest: \_\_\_\_\_ Date of service: \_\_\_\_\_

Signature: \_\_\_\_\_

Service provider: \_\_\_\_\_ Level (circle one): **JR** **S-1** **S-2**

Notes: